

RETURN SOLUTIONS



EASY RETURN

The return solution for sending items weighing up to **2 kg**

- An asset for your online business
- Competitive rates
- Easy to use
- Free for your customer

EASY RETURN +

The return solution for sending large parcels weighing up to **30 kg**

- Track & Trace on request
- Insurance providing peace of mind

enable your customers to send their parcels back **free of charge**

- **Quality of your service**

Returns management is vital for any business. A simple and efficient procedure can indeed enable you to stand out in an increasingly competitive market. Has a product been considered unsatisfactory, in need of repair or recycling? Our return solutions can help you.

- **Convenience for the end customer**

To send a parcel back, your customer only needs to stick a prepaid return label. The label is provided with the parcel, over the Internet or by post. Then your customer posts it, either by using a letterbox or by going to a post office if it is a large parcel.

- **Transparency and competitive rates**

Our rates are competitive, clear and set according to your needs. You pay only for the returns that you actually receive. Invoicing is on a monthly basis.

- **Flexibility and convenience for you**

How do you want to manage and collect your return parcels? Once a day, once a week, twice a month or once a month? Our Account Manager will suggest solutions adapted to your requests.





- **A winning return for your company**

Your customer has the guarantee of being able to send his/her parcel easily, quickly, for free and with peace of mind. As for you, you benefit from a perfectly reliable return service which will ensure that your customer comes back to you!

- **The specific advantages of Easy Return +**

- For all your parcels weighing up to 30 kg
- With track & trace to check the processing of your returns
- Insurance for a value of up to €500 on the content

a **choice** of two solutions for your small and large parcels

	≤ 2 kg	≤ 30 kg	Track & Trace	Insurance
Easy Return				
Easy Return +				

Need more information?

Your Account Manager will answer any questions you might have.